

1. Each season ticket will admit one disabled person and personal assistant (if required).
2. Those that are eligible for Season tickets are those that are protected under the Equality Act 2010, whereby their physical and/or mental health condition is long term with a substantial effect on their lives. These include but are not limited to: wheelchair users, ambulant disabled, fans who are deaf or hard of hearing, who are blind or partially sighted, who have a learning difficulty, who have a mental health condition and other less visible disabilities.
3. Disabled entry should be through the Less Able Gate in the Rosefield Stand, when possible. There will be a help point for anyone needing extra assistance and information about the Queen of the South Disabled Supporters Association will be available.

This means that the pricing structure will be as follows -

- £100 Accessible season ticket
- £56 Accessible Concession season ticket
- £35 Accessible student season ticket
- £18 Under 16 Junior Blue Accessible season ticket.

Individual Matches

- £8 Adult Accessible Ticket
- £5 Concession Accessible Ticket
- £3 Under 16 Accessible Ticket

The cost of entry of the Personal Assistant is included in the price of the ticket.

4. Each year when applying for season tickets, evidence of disability will need to be produced, but only once a season. However if an award is for a particular length of time the club have the right to ask for further evidence when the current award ends. Disabled Supporters will apply for an accessible season ticket completing a simple form that has a list of evidence of disability. Producing the aforementioned evidence is part of the application process. Producing evidence of disability will also be required for single match tickets. We will work with the supporter to make this as easy as possible.

The Proof of Disability has again come from QOSDSA / SDSA recommendation and is as follows

Disability Living Allowance: Higher Rate of mobility or Higher/Middle rate of care.

Producing the award letter from the DWP dated within the last year unless it's a Lifetime Award which will be accepted from when it was awarded.

Personal Independent Payment: Standard or Enhanced Rate

Produce the award letter from the DWP dated within the last year.

Attendance Allowance

Producing the award letter from the DWP dated within the last year unless it's a Lifetime Award which will be accepted from when it was awarded.

Scottish National Entitlement Card for Concessionary Travel

Over 60's will need to prove alternative disability evidence.

Blue Badge

A letter from Medical Professional or Registered Society

Such as GP, hospital consultant, specialist, audiologist, RNIB, prosthetic clinic, rehabilitation centre, hospice, care/residential home or specialist nurse.

This letter will need to outline that your physical and/or mental impairment is not temporary (i.e. has lasted or will continue to last over 12 months) and is long term with substantial effect on your everyday life.

There will be a section in the Rosefield Stand assigned to accessible tickets holders. We would highly recommend those with these tickets sit there because of additional stewarding and accommodation to make the match experience as enjoyable and safe as possible.